



MASW's HMIS Project Resource Sheet September 2011

Resources:

Self-Monitoring Plan Webinars:

To aid agencies in creating and adhering to their self-monitoring plan, a series of webinars are being developed based on the funding source. The purpose of the webinar is to help HMIS Users learn how to identify errors in their data, know what reports are available to review data, learn how to correct data entered and to produce quality reports. The webinars, which we plan to offer beginning in October, will not be required but are strongly encouraged.

Ramping Down HPRP Webinar

This webinar has a comprehensive phase-out plan for HPRP programs, tips for programs that plan to continue services through year three and a best practices/lessons learned outline by the Colorado Coalition for the Homeless. It can be viewed at the following website: <http://hudhre.info/HPRP/>.

AT&T Toll Free Language Translation Services:

AT&T offers translation services in roughly 150 languages. It's recommended that you call and set your agency up with Language Line Services beforehand, which you can do by calling 1-800-752-6096 option 4. You can also fill out a form on their website, which just gives them information about your agency's needs. A description of the program is here: http://www.corp.att.com/gov/contracts/fts_bridge/technical/17_vol_I_section_11.pdf. If you need more immediate assistance, you may be able to access an interpreter for a fee using collect calling or a calling card. For a list of language assistance phone numbers, view this website: http://www.usa.att.com/traveler/access_numbers/view.jsp?group=language.

Language Translation Poster:

This website allows you to select the languages you wish to include on your translation poster and also gives you the opportunity to upload the logo from your agency. You can select one of three printing options (landscape, portrait, legal size) and it will generate a free PDF for you to print and hang at your agency. http://healthtranslations.vic.gov.au/bhcv2/bhcht.nsf/pages/find_your_language?open

U.S. Census Translation Card:

The U.S. Census provides this language card for people to select their language. This could be used in addition to or in place of a language translation poster. <http://www.lep.gov/ISpeakCards2004.pdf>

Making the Most of HMIS Data:

This is a guidebook created by HUD that outlines how providers and communities can utilize HMIS data to improve programs and better serve those who are experiencing homelessness. <http://www.hmis.info/classicAsp/documents/Make%20the%20Most%20of%20HMIS%20Data.pdf>